



Main Entrance (East)
Discharge Lounge

Information for collecting someone from the Discharge Lounge

There is a Drop Off and Pick Up area situated at the Main Entrance (East).

When collecting a patient from the hospital you can use this area as a short stay drop off zone, you do not need to use any of the hospital car parks.

If you contact the Discharge Lounge before or when you arrive, we can arrange to have your relative/friend brought out to meet you so you do not even need to leave your vehicle.

The Lounge is open:
Mon – Fri 8am – 7pm
Sat and Sun 9am – 4pm

If you have any queries or comments regarding your stay in hospital please feel free to approach a member of staff on your ward who will be able to help.

We are aware that things can change and delays happen therefore it is advisable that those arranging to collect you, should contact the Discharge Lounge (**0131 242 3844**) on your date of discharge to confirm final arrangements. Should you need to contact those collecting you. please speak with the Discharge Lounge staff who will be happy to help.

Contact details:
RIE Discharge Lounge
Ground Floor – Main Mall
Royal Infirmary of Edinburgh
Little France Crescent
Edinburgh
EH16 4SA
0131 242 3844

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**Royal Infirmary of
Edinburgh**

Discharge Lounge

**Patient
Information**

What is the Discharge Lounge?

The Discharge Lounge is a quiet space where you can wait safely to be discharged from hospital and has been created with your wellbeing in mind.

We look forward to welcoming you to the Lounge on the day of your discharge. Our aim is to ensure your stay is as relaxed and prepared as possible.

The Lounge is in a central location to make it easier if someone is coming to pick you up or if you are waiting for NHS Transport.

The Discharge Lounge Team has a team of Registered Nurses and Clinical Support Workers to help make sure your stay is as safe and comfortable as possible.

Should the need arise the Team can also collect medications from Pharmacy and give them as required. They can also print discharge letters and check your discharge medications,



What can I expect in the Discharge Lounge?

We have a range of seating available and the Team will be happy to advise the most suitable option available for you based on comfort and how long you may be waiting.

For wheelchair users there is sufficient space available so you do not need to move out of your wheelchair, if you would prefer not to.

There are dedicated patient toilet facilities available to Discharge lounge users.

The Breakfast Club

Depending on the time of day you are transferred to the Discharge Lounge a choice of food and drinks will be available to you. As an added extra should your discharge be planned for the morning around 8am, you will be provided with a selection of breakfast options which the Team will be happy to provide.

There is also a wide choice of magazines and newspapers as well as a television and radio.

Of course there is also the opportunity to while away some time chatting with other patients.

Transport and the Discharge Lounge?

When your discharge date has been agreed and confirmed by your Ward Team they will arrange to reserve a space for you in the Discharge Lounge.

The Ward Team will discuss transport options and arrangements with you and your family/friends and confirm the time for you to be transferred and collected from the Discharge Lounge.

The Discharge Lounge Team will also help you into a vehicle should it be required.

For a small number of patients there will be NHS or Scottish Ambulance Transport provided following clinical assessment of need for the most suitable mode of transport provided.

Thank you and we hope you enjoy your stay in the Discharge Lounge at the Royal Infirmary of Edinburgh.

