

Getting to Wester Hailes Healthy Living Centre

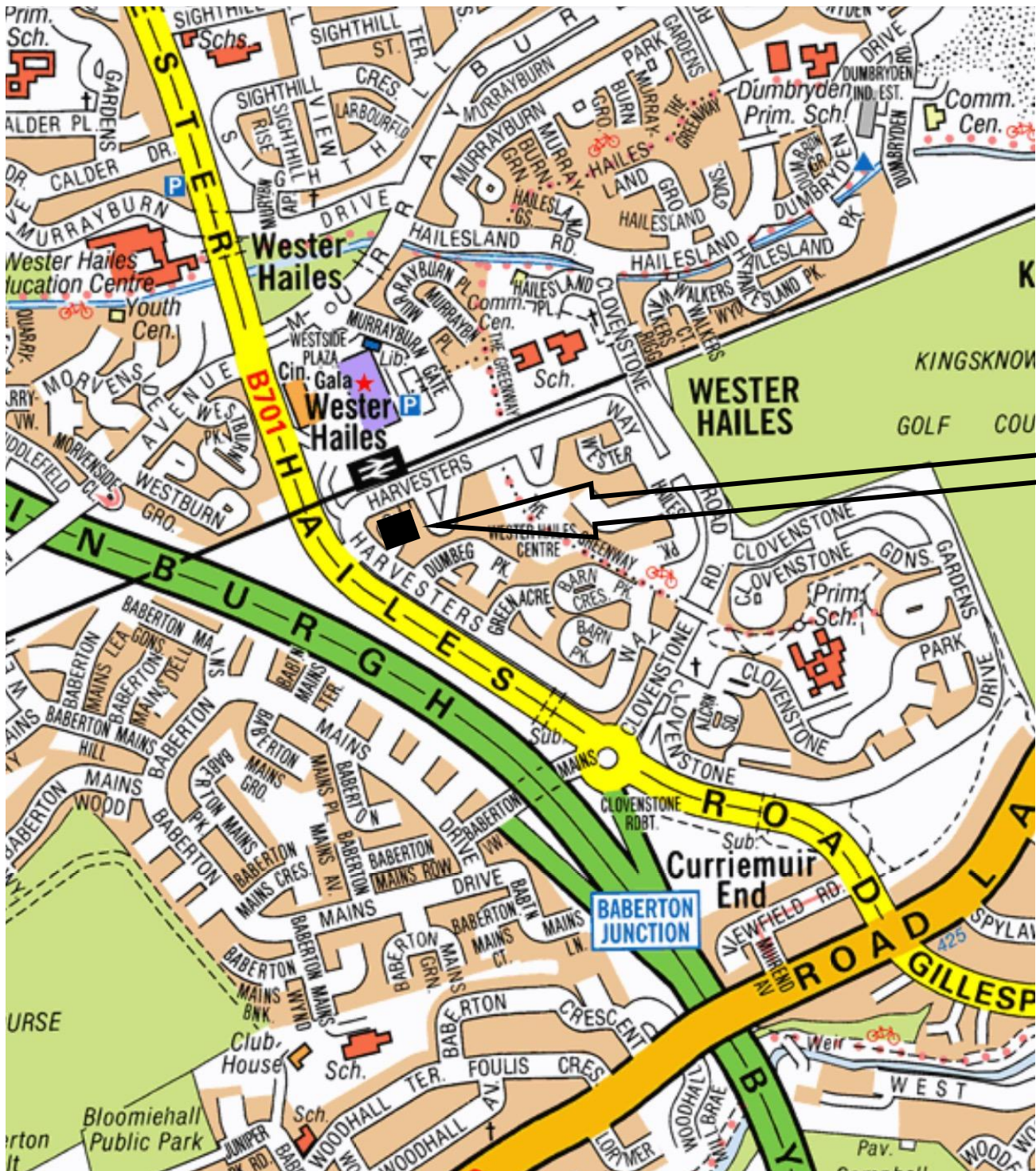
A guide for patients, parents and carers

30 Harvesters Way, Edinburgh, EH14 3JF

Keeping your appointment

If you cannot keep your appointment or need to change it, please telephone the number on the appointment letter. Your call will give someone else the chance to be seen and will help us keep waiting times to a minimum.

Wester Hailes Healthy Living Centre location



Continued on the other side

Public transport and travel information

Bus details available from: Lothian Buses on **0131 555 6363** or www.lothianbuses.co.uk
Traveline Scotland on **0871 200 2233** or www.travelinescotland.com

Train details available from: National Rail Enquiries on **03457 484950** or www.nationalrail.co.uk

Patient Transport

Patient Transport will only be made available if you have a medical/ clinical need. Telephone **0300 123 1236** (calls charged at local rate) up to 28 days in advance to book, making sure you have your CHI Number available (find this on your appointment letter). Hard of hearing or speech impaired? Use text relay: **18001-0300 123 1236** (calls charged at local rate). To cancel patient transport, telephone 0800 389 1333 (Freephone 24 hour answer service).

Car parking

There are standard and disabled free-of-charge car parking spaces at the healthy living centre.

Travel costs

If you receive certain social security benefits or are on a low income, you may be entitled to help with travel costs to the hospital for appointments.

When you come to hospital, please bring details relating to the benefits you receive and ask for a certificate of attendance from the reception in the department you are visiting. This certificate should then be sent to the following address: Cashiers Office, Royal Infirmary of Edinburgh, 51 Little France Crescent, Old Dalkieth Road, Edinburgh, EH16 4SA.

Access

- Wheel Chair Access? Yes
- Disabled toilet facilities? Yes
- Stairs/Lift availability? Lift and stairs available

Interpretation and translation

Your GP will inform us of any interpreting requirements you have before you come to your outpatient appointment and we will provide an appropriate interpreter. If you would like to check about interpretation provision, please ring the number on the appointment letter for assistance. This leaflet may be made available in a larger print, Braille or your community language.

Smoking

Smoking is not allowed on NHS premises or grounds.

Further information

For further information on NHS Lothian Services please go to www.nhslothian.scot.nhs.uk