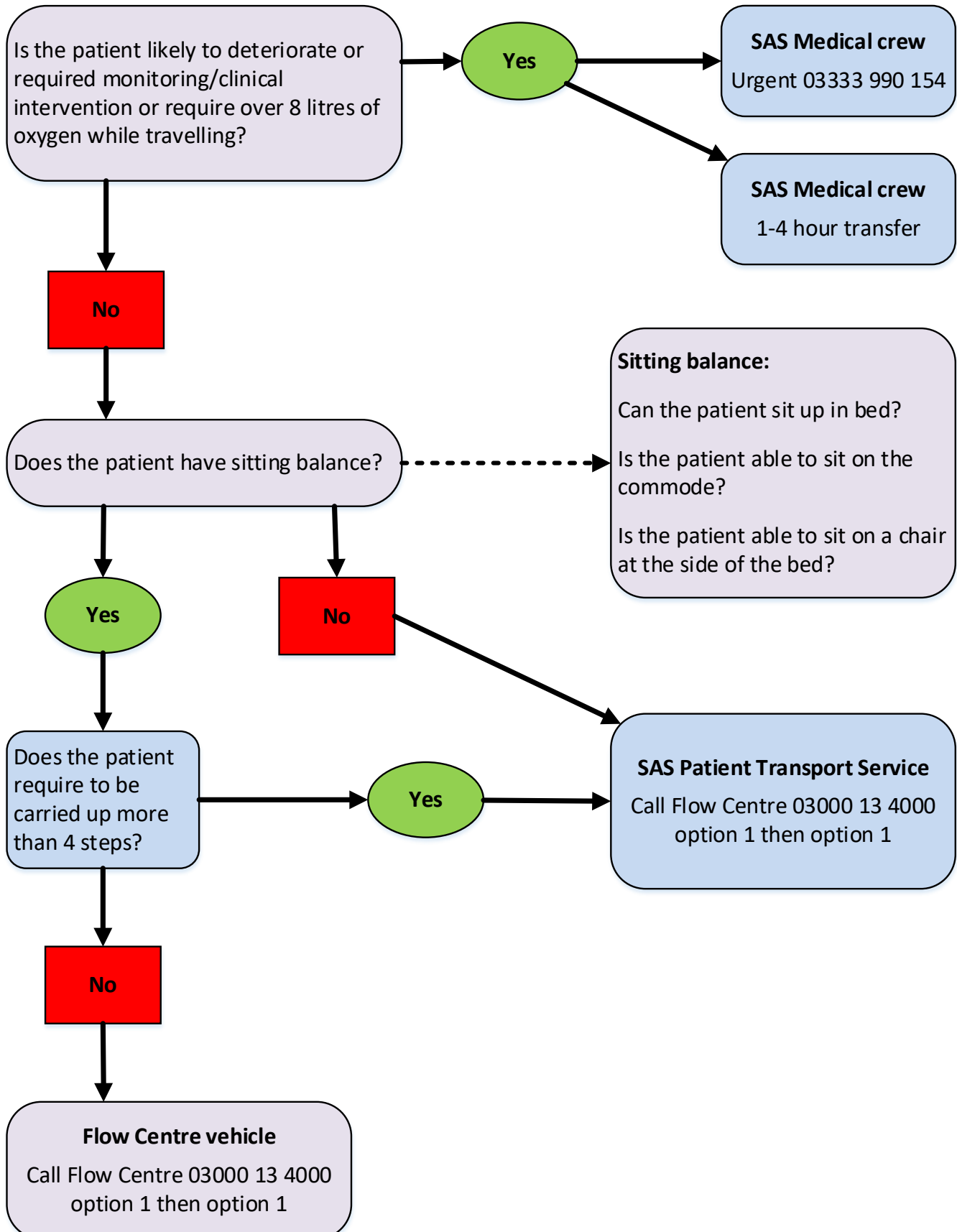


## HOSPITAL GUIDE FOR BOOKING PATIENT TRANSPORT

**PLEASE EXPLORE PATIENT'S OWN TRANSPORT OPTIONS FIRST**



## GUIDANCE

### PLEASE EXPLORE PATIENT'S OWN TRANSPORT OPTIONS FIRST

#### ➤ **Volunteer Driver**

Patients who need no assistance. Can mobilise independently with/without walking aids. Must be aged 16 or over.

#### ➤ **Flow Centre vehicle**

- NHS bus and driver with CSW. Both are trained in manual handling, BLS etc
- O2 (4 litres) is available if requested at booking and must be pre-prescribed before the patient returns home
- Wheelchair transfers are available (Please note that total weight, including chair, cannot exceed 25.5 stones for bariatric transfer and 22 stones for standard transfer)
- Can assist with the patient transfer to and from a chair and up stairs but will not 'lift' patient
- Ramp access for up to 4 steps (must be requested at the time of booking)

#### ➤ **PTS (SAS Patient Transport)**

- Basic Life Support training and O2 availability AED (maximum 8 litres) on board
- Single patient journey available
- Access to radio to request assistance in case of emergency
- Will look to risk assess any scoop or stretchers with stairs that may not be able to fulfil on the day requests

#### ➤ **Medical Ambulance**

- Ambulance Technician Crew
- Full emergency ambulance with the same capability as emergency crew but cannot intubate, cannulate or give IV drugs.

#### ➤ **Emergency Ambulance**

- A crew of 2 Paramedics or 1 Paramedic and 1 Technician.
- Full emergency capability, including intubation, cannulation, IV management and drugs

#### ➤ **Palliative ambulance**

- A crew of 2 with specialist training in palliative care
- Suitable for adults and children
- Stretcher/wheelchair or seated
- Mon–Friday – 9am–5pm

#### ➤ **Out of Area ambulance**

- Basic Life Support training and O2 availability. AED on board
- Crew of 2
- Pre-planned with a minimum of 48-hours notice and requesting the first date required. Out-of-Area requests are sometimes cancelled so, if transport becomes available, the patient may be offered transport at short notice.

### QUESTIONS THAT WILL BE ASKED WHEN BOOKING PATIENT TRANSPORT:

<ul style="list-style-type: none"><li>• Name</li><li>• Hospital, Ward</li><li>• DOB</li><li>• DNAR status</li><li>• Medical History</li><li>• Mobility – independent/requires assistance of 1/assistance of 2/ wheelchair dependent/two-person chair (carry)/Stretcher</li><li>• Walking aids</li><li>• Weight</li></ul>	<ul style="list-style-type: none"><li>• Covid/respiratory concerns</li><li>• Address, postcode</li><li>• NOK contact</li><li>• Access: how many steps to front door</li><li>• Stairs in house</li><li>• Key availability/key safe</li><li>• Oxygen required</li><li>• Discharge date</li><li>• Preferred discharge morning/afternoon</li></ul>
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