

Your Child's Visit to Musselburgh Primary Care Centre (NHS Lothian)

Information for Parents and Carers

Welcome

Your child has an appointment to be seen at Musselburgh Primary Care Centre. The building contains a variety of hospital out-patient and other departments, including children's health services, as well as three GP practices.

We know that coming to a medical centre can be a stressful time for children, their families and friends. We will do all we can to help your child and to make his or her visit as pleasant as possible.

If, after reading this leaflet, you have further questions about your child's visit, please ask the health professional in charge or any doctor or nurse involved in your child's care. They will be pleased to help you and, if necessary, talk to other members of your family.

We are committed to making sure that the care and treatment your child receives is of the highest possible standard.

Keeping your Appointment

If you cannot keep your appointment, or have been given one that is unsuitable, please change it by phoning the number on your appointment letter. Your call will give someone else the chance to be seen and will help us keep waiting times to a minimum.

Public Transport and Travel Information

Bus details available from:

Lothian Buses on **0131 555 6363** or www.lothianbuses.co.uk

Traveline Scotland on **08712002233** or www.travelinescotland.com

Train details available from:

National Rail Enquiries on **03457 484 950** or www.nationalrail.co.uk

Patient Transport

Patient Transport will only be made available if you have a medical/clinical need.

Telephone **0300 123 1236** *calls charged at local rate up to 28 days in advance to book, making sure you have your CHI Number available. Hard of hearing or speech impaired? Use text relay: **18001-0300 123 1236*** (calls charged at local rate). To cancel patient transport, telephone 0800 389 1333 (Freephone 24 hour answer service).

Car parking

On site parking, including disabled spaces, is available and there is a drop-off area by the front door.

Disabled access

The building is fully wheelchair accessible.

Interpreting and translation

Your GP will normally inform us of any interpreting requirements you have before you come to the site and we will provide an appropriate interpreter.

Smoking ban

Smoking is not allowed in our buildings or on our grounds. Please see NHS Lothian's Tobacco Policy for more information: www.nhslothian.scot.nhs.uk

Location map



Ground floor layout of Musselburgh Primary Care Centre

