



SMART
SOUTHEAST SCOTLAND MOBILITY
& REHABILITATION TECHNOLOGY

Prosthetic Limb Service



Troubleshooting Advice

SMART Centre, Astley Ainslie Hospital,
133 Grange Loan, Edinburgh,
EH9 2HL

0131 537 9444

Loose fitting limb, goes on too easily	<ol style="list-style-type: none"> 1. Try adding an extra sock 2. If using 3 or more thick socks consistently, contact SMART centre
Limb too tight, knee not matching marks within the socket when donning	<ol style="list-style-type: none"> 1. Decrease the number or thickness of the sock you are wearing 2. Wear your compression sock (Juzo) for 30 minutes then try again
Painful residual limb	Contact your GP or the SMART Centre and ask to speak with a member of the team
Persistent red marking or blistering residuum	Do not wear the prosthesis. Contact the SMART centre for advice from a Prosthetist
The prosthesis clicks, squeaks	Contact SMART Centre for advice
Worn straps on the prosthesis	Contact the SMART Centre for replacements. You may need to bring the prosthesis in at an agreed date and time for repair.
Stiff knee lock	Contact the SMART Centre and make an appointment to have it checked
Loose or too tight compression sock	Contact the SMART Centre and the correct size can be collected from the centre or sent out in the post
My prosthesis is stuck on	<ol style="list-style-type: none"> 1. Elevate the prosthesis and your leg 2. Make sure that you are not too hot 3. After half an hour try to remove the prosthetic leg <p>Please contact the SMART centre for advice</p>

If you use a pin lock liner

My pin has come out of my liner	Please screw the pin back into the bottom of the liner and contact the SMART centre for further guidance
My release button has fallen off and I am stuck in my prosthesis	To remove your prosthesis you will have to use something e.g. a pen to push into the hole from the release button and remove your socket this way. Do not use your prosthesis until it has been reviewed at the SMART centre
My lock is not holding when I wear my prosthesis	Please contact the SMART centre for advice
My liner has a hole in it	Please contact the SMART centre for advice
My liner doesn't feel like it fits as well	Please contact the SMART centre for advice

If you use a Seal-In Liner

My prosthesis is losing suction	Please contact the SMART centre for advice
My liner has a hole in it	Please contact the SMART centre for advice
My liner doesn't feel like it fits as well	Please contact the SMART centre for advice

